

# AMY JOHNSON MASSAGE

Ellicott City, MD

## POLICY STATEMENT

For your first appointment, in order for you to receive the best possible experience we will take 10 minutes to review your health history and ask about your expectations/goals for massage.

In the event that you are late for your appointment, we will start right away while discussing your priorities for that shortened session. The appointment end time will not be extended because of your delay. I will always be ready and on time for your session and I trust that you will as well.

If you are unable to make an appointment, please let me know 24 hours in advance by calling 410-967-0389. While I do understand that emergencies and illness happen in life, with a few exceptions, cancellations within the 24 hour time period, will be charged half of the fee. In the event of a cancellation within the two hour window immediately prior to your scheduled time, or if you do not come to a scheduled massage session I expect the full session fee. Before scheduling your next massage, I ask that you pay the fee for your missed appointment and prepay for your next massage.

My Fees:

60 Minute Session   \$ 80

90 Minute Session   \$ 115

I accept cash or personal check. (Please note there is a \$35 fee for a returned check).

Save while taking care of yourself - before you leave your session, schedule and pay for your next session and *take \$5 off* the cost of that future appointment.

Your referrals mean the world to me. For each massage client you refer to me, I will *take 25% off* of your next session with my thanks.

Gift certificates must be presented at the time of service.

Written records of our work together as well as our verbal discussion will always be held in the strictest of confidence, in compliance with HIPAA. Be assured that your care is in good hands.

8/2017